

December 2018

## FROM THE DESK OF...



**Mimi Collins**  
Chief Executive Officer



**Chad Copper, MD, FACS**

The Longstreet Clinic Epic Team has made great progress over the past 9 months. As we move through this process, we continue to find areas for improvement and enhancement of our current processes and workflows. The month of November was the point on our timeline that LC, NGHS and Epic were to evaluate, confirm and finalize LC GO-LIVE date for our implementation. The LC Epic Leadership team has worked closely with NGHS and Epic to assess our readiness and the implementation schedule. We are very happy with the status of work completed at this point and owe our team a huge pat on the back for its dedication. We have made GREAT PROGRESS.

While it is possible for us to go live on April 1, after careful review it has been recognized by all members of the team that moving the date will

allow Longstreet the opportunity to ensure we are as prepared as possible for a successful go live. In addition, moving the date will allow us to have a more robust strategy with regard to MyChart (the Epic patient portal), employee and provider training as well as a more comprehensive testing of the Access and Revenue / Practice Management systems.

Therefore, the Epic Executive Steering Committee has recommended that our go live move to July 1, and this date has been approved by the Longstreet Clinic Governing Board. We will have updated timelines coming soon, but in general, you can expect for end user training to begin in May.

Thank you for all of your hard work in 2018. We're looking forward to an exciting 2019, and wish you and your family a happy holiday season.

## WE WANT TO HEAR FROM YOU

*If you have ideas, brags or service updates for our next edition of the Longstreet Beat, please submit those to [prmarketing@longstreetclinic.com](mailto:prmarketing@longstreetclinic.com).*

## AN EPIC UPDATE: MyChart BUILD BEGINS

### **MyChart**

Many of you may be familiar with or even use MyChart already, but for those who are not, MyChart is the patient portal component of EPIC. This month we have been learning more about the capabilities of MyChart and determining which features best fit Longstreet

Clinic. Some of these include the ability for the patient to request appointments and prescription refills, review care plans, receive lab and test results and more. MyChart is a tool to enhance communication with the goal of better managing patients' health and improving outcomes. If you have used MyChart and have any feedback we should consider during

the build out for Longstreet, we want to hear from you. It is important that we share our experiences to build the best user experience possible for our patients.

**If you have ideas, suggestions or even questions, please contact [Cindy Staszak](mailto:Cindy.Staszak@longstreetclinic.com) at [Cindy.Staszak@longstreetclinic.com](mailto:Cindy.Staszak@longstreetclinic.com) or Ext. 6521.**



# ANNOUNCEMENTS

## THE NEW LONGSTREETCLINIC.COM IS NOW LIVE!

We are thrilled to announce that the new Longstreet website went live last month after a year of hard work, planning and preparation led by the Provider Marketing Committee. The goal was to create a simple, clean design and a positive user experience. We streamlined the content and navigation and enhanced the search capabilities.



Please know, a website is a living, breathing entity. It is something that can be grown, edited and adapted as opportunities or ideas arise. We want to hear your feedback and suggestions.

Please reach out to Forum

Communications at:

[feedback@forumspeaks.com](mailto:feedback@forumspeaks.com)

with any changes, edits or ideas you may have in improving the user experience of the site. It will take us all working together to keep it current and up-to-date and we appreciate in advance your willingness help.

A huge thank you to the entire marketing committee:

Dr. Chad Copper, Dr. Robert Richard, Dr. Dev Mangalat, Dr. Keshma Saujani, Dr. Mujtuba Sheikh, Dr. Betsy Grunch, Dr. Derek Moore, Dr. Chrystal Terrill, Dr. Richard LoCicero, Dr. Andrew Reisman, Dr. Marti Gibbs, Suzanne Jackson, CNM, Danny Webb, FNP-C, Dr. Barry Munn, Dr. Cynthia Cabrera, Jullie King, Loren Funk, Mimi Collins

## ❄️ HOLIDAY DOOR DECORATING CONTEST ❄️

Get your creative juices flowing, little Longstreet Elves!

Our holiday door decorating contest is sure to be better than ever this year. Doors from all Longstreet campuses will be included.

### Guidelines:

- ▶ Please limit your creativity to the door and door trim, without damage to any surfaces.
- ▶ Door must be completed by 9 a.m. on Monday, Dec. 10.
- ▶ 1<sup>st</sup>, 2<sup>nd</sup> and 3<sup>rd</sup> place prizes will be awarded.
- ▶ **Game on!**

Please e-mail [renee.ward@longstreetclinic.com](mailto:renee.ward@longstreetclinic.com) if you are interested in participating.

## MRI SERVICES NOW AVAILABLE AT HIGHPOINT IN BRASELTON



Longstreet Clinic is pleased to offer MRI services at our Braselton office, conveniently located on the Highpoint Medical Campus off Friendship Road! Neurosurgeon Matthew Hazzard, M.D., says doctors and patients already are seeing the benefits of an onsite MRI. “Having that capability allows us

to expedite care,” Hazzard said, describing a recent case where a patient presented with an unusual gait as well as tingling and numbness. Staff was able to get pre-certification which enabled the patient to undergo an MRI the same day. “We’re able to say, ‘Here’s what we think, here’s the study to back it up and here’s what we need

to do,” Hazzard said. In this case, it meant scheduling the patient for surgery to repair a disc problem that was causing the symptoms.

Currently MRI appointments are available on Tuesdays, Wednesdays and Thursdays, and more times will be added as those days fill up.

Longstreet Clinic is proud to be one of the only low-cost MRI options in the Braselton area, and we also offer Direct Pay pricing, just as we do with our other radiology services. All reading services are provided by Longstreet Clinic radiologists David Kimball, M.D., Scott Kellermeyer, M.D., and Michael Jones, M.D.

**For more information, call 678-207-4600.**

## BENEFITS FAIR KICKS OFF 2019 OPEN ENROLLMENT

Thank you to everyone who participated in our open enrollment benefits fair on Nov. 15. Vendors for our dental, medical, 401K and other plans were onsite in Gainesville to answer questions. Many employees went home as door prize winners for their participation. Team members at our other locations sent selfies with their benefit packets to be entered to win, too! Who says open enrollment can't be fun? Thank you those who helped organize the fair and make open enrollment run smoothly, especially **Dottie Carlan**.



## NEW PHYSICIAN SPOTLIGHT

### WELCOMING BACK DR. PROCTER!

Dr. Procter isn't exactly new to us or to providing great vein care, but we're so happy to have him back at Longstreet Clinic. After retiring from full-time practice in 2016, Dr. Procter is back practicing part-time.



**C. DAN PROCTER, SR., M.D.**

**Vascular & Vein**

To schedule an appointment with Dr. Procter in Gainesville or Braselton, call 678-207-4000, or to learn more about him visit his physician profile at [longstreetclinic.com](http://longstreetclinic.com).

## DR. LANGSTON NAMED 2018 PHYSICIAN HERO



Congratulations to retired Longstreet Clinic pediatrician Dr. Buddy Langston for being named the 2018 Physician Hero by the Georgia Hospital Association. Dr. Langston is beloved by us and the countless families he cared for through the years at Northeast Georgia Pediatric Group, Longstreet Clinic and Northeast Georgia Medical Center.

# SERVICE SPOTLIGHT

## URGENT CARE

No one likes getting sick, especially during the holiday season. But we're here to remind you that Longstreet Clinic is proud to offer Urgent Care services for adults AND children so that you can start feeling better as soon as possible.

## ADULTS

Longstreet Clinic Urgent Care, formerly known as Comprehensive Care, is open from 9:00 a.m. until 9:00 p.m. Monday–Friday and until 3:00 p.m. Saturday and Sunday. Soon, “fast track” services will move into newly renovated space across the atrium from our current location. This will allow us to better expedite care

for patients who present with “simple” symptoms such as a sore throat or earache.

## PEDIATRICS

Did you know Longstreet Clinic Pediatrics offers urgent care in Gainesville from 5:30 to 9:00 p.m. Monday through Friday? We are proud to provide the ONLY urgent care in Hall County that is staffed by board-certified pediatricians. Pediatric Urgent Care is located on the third floor of our main campus. Rest easy knowing your children will get the same level of expert pediatric care “after hours” that they do during “regular” hours.

*And don't forget* – Longstreet employees and their spouses or children (16 and older) covered by a Clinic insurance plan can be seen in Urgent Care (Gainesville only) for free. Any labs, X-rays and other ancillaries ordered during the office visit are offered at a reduced rate. *Why go anywhere else?*

## HOLIDAY HOURS

Monday, December 24 – Closed

Tuesday, December 25 – Closed

Monday, December 31 – Closes at 5 p.m.

Tuesday, January 1 – Closed

*\*Hours apply to Adult & Pediatric Urgent Care*

## HAVE YOU NOTICED OUR BILLBOARDS?

Have you seen our Longstreet Clinic billboards throughout Gainesville? We have four rotating boards each month with messages promoting the Clinic and its services. This month you may catch a glimpse of one of our new campaigns for Aesthetics, Pediatrics, and Urgent Care.



For when they have  
A GASH, A RASH,  
OR  
PURPLE BUMPS

 **LONGSTREETCLINIC**  
Pediatrics



**LIFE HAPPENS**  
we're here.

 **LONGSTREETCLINIC**  
Urgent Care